

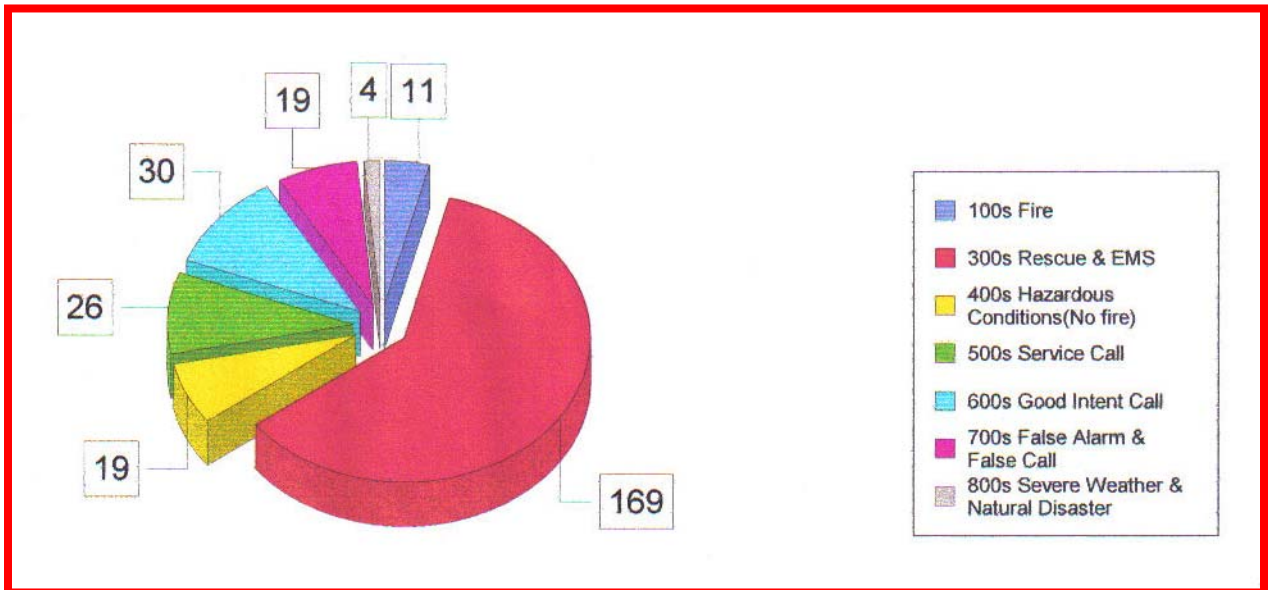
MONTHLY ACTIVITY REPORT

San Marcos Fire Rescue

September 2007

The following are the highlights of services provided by San Marcos Fire Rescue for the month of September 2007. Complete statistical data are available upon request.

- The Department answered a total of **278** calls in the 30-day period. This was **9.26** calls per day or one call every **2.59** hours. Year to date calls (2,554) are up **27.00%** from 2006 (2011 calls) and **42.92%** from 2005 (1787 calls) and **69.81%** from 2004 (1504 calls).
- Rescue and EMS calls were the most often answered calls by volume, comprising 60.79% of the total calls, followed next by Good Intent Calls at 10.79%.



- City wide average response time for all calls for service was **5.26** minutes. Our goal is to have fire rescue units on scene within 5-minutes 90% of the time. We were able to meet the 5-minute benchmark on 56.20% of the calls.
- *The department Iron Man for the month was Lieutenant Jeff Clark with 49 calls answered. Congratulations Jeff!*
- B – Shift answered the most calls for service with 98 for the month, followed by A-Shift with 96 and C-Shift with 84.
- Our public safety and education programs continued with 185 citizens served during the month.

San Marcos Fire Rescue had a very busy month in September. Below are the highlights for the month's activities:

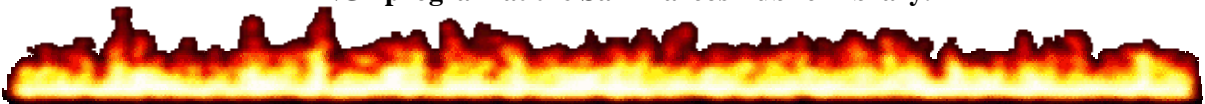
- Thanks to the citizens of the City of San Marcos, the department put into service its new fire engine. The new SMEAL Fire Apparatus Engine/Pumper was placed into service at Station 3 on Hunter Road.
- The department conducted Swift Water Rescue training during the month at Rio Vista Falls on the San Marcos River. Fire Rescue personnel updated their training in rescue techniques for victims in high water and swift moving water. Hays County remains one of the most flash flood prone counties in North America.
- Firefighters, police officers and members of the community remembered the victims of September 11th during the annual ceremony at San Marcos City Hall. Rain and bad weather moved the ceremony indoors.
- HEB Partners again chose San Marcos Fire Rescue for their annual Helping Hero's Day activities. Employees of the local HEB stores spent the morning with the firefighters at the Hunter Road station. Breakfast and lunch was provided by HEB and demonstrations of fire apparatus and equipment was presented by the firefighters. Thanks HEB for keeping San Marcos Firefighter's part of your activities.
- The first MIA – POW event held in San Marcos was huge event. San Marcos Firefighters Association members presented the Blue Star Mothers of Central Texas with a check for \$1,500.32 from the fund raising efforts for their organization. The money will go to help soldiers and their families in the San Antonio area who were injured protecting our freedom. Firefighter Andrea Acosta was the project leader and did an outstanding job.
- The World of Wisdom Seniors luncheon at the Mitchell Center was the site of a presentation by firefighters on smoke detectors. Attendees were signed up to have smoke detectors installed in their homes by firefighters. SMFR's program to have a working smoke detector in every home in the City was emphasized.
- San Marcos Fire Rescue made a huge announcement during September. Following a 2-1/2 year project to update and upgrade the fire rescue service delivery for the City of San Marcos, a re-classification survey was conducted by the Insurance Services Office (ISO). ISO is the nations leading supplier of information to the insurance industry on fire and property risk. The City of San Marcos was awarded a grading of Class 2 / 10 based on a scale of 1 to 10, with one being the best. Ninety-nine percent of all of the property owners in the city limits will receive up to a 10 or 11% decrease in their insurance premiums beginning February 01, 2008. Fire Rescue made significant improvements in all areas of the grading as did 911-dispatch and the water/waste water department.



The new SMEAL Pumper/Engine at Station 3 on Hunter Road



Firefighter Jeff Green shows children firefighting equipment during the “FIRED UP ABOUT READING” program at the San Marcos Public Library.





Partners from the local HEB's pose with members of San Marcos Fire Rescue during "HEB – Helping Hero's Day".



Our Smoke Detector Hot-Line number is 512.393.8484. We have smoke detectors available for immediate installation in your home. Please call us if you need a smoke detector or have questions about how many you need and where they need to go in your home.



Please remember to **"TURN AROUND, DON'T DROWN!"** Never drive through moving water over a roadway. Never drive around barricades or warning signs. Always drive safely and defensively, the life you save may be your own.

